Remote access to the Computer Facilities in Hitchcock Hall may be obtained using our Citrix virtual desktop and applications. This allows access to a virtual desktop, specific applications, printing, and file transfers. **In order to connect, you must be using a computer directly connected to OSU's network, or from off-campus use the “Cisco AnyConnect VPN Client”**. See [http://osusls.osu.edu](http://osusls.osu.edu) to obtain the Cisco VPN Client.

Connect to the Hitchcock remote resources web page at [https://virtue.engr1.ohio-state.edu](https://virtue.engr1.ohio-state.edu), and install the Citrix agent. Logon using your Region One or Freshman Engineering credentials. You will be asked to install the Citrix agent locally on your box. It is recommended that when you install the Citrix agent you are enabled as an administrator on your computer. Check the “I agree with …” and then the green INSTALL button. When the dialog box appears asking if you want to run or save the file, select Run.

Upon completion, you may get a message at the top of the browser window. Indicate that you want to run the add-on, and select Run on the following dialog box about the ActiveX control.

It will take several minutes to complete the installation, during which you get little or no feedback about progress. Let the process continue until installation is complete. When the installation is complete, the web page will have a Desktops tab and an Applications tab. Each has resources you may use.
Hitchcock Remote Computer Access

Final Steps: If you connect to a desktop session, you may see two additional dialog boxes:

1) the HDX File Access dialog box, which gives you the choice to allow your remote session to make the drives on your local computer (1) invisible to your remote session (No access), (2) available read-only, or (3) available for both read and write access.

2) The Citrix online plug-in, which asks for authentication to allow you to use the remote applications during your desktop session.

Additionally, to get access to your local computer’s C: drive you must open a DOS prompt (Start / All Programs / Accessories / Command Prompt) and type the command “net use G: \Client\c$”. This will make the G: drive on your virtual desktop session access the local computer C: drive.

If you have questions or difficulties with the Hitchcock remote computer resources, please stop by Hitchcock Hall 317, or email R1exec@osu.edu to obtain assistance.
Hitchcock Computers – Remote Access
Installing the Cisco AnyConnect VPN Client
April, 2011

Remote access to the Computer Facilities in Hitchcock Hall may be obtained using the Citrix virtual desktop connection mechanism. This allows access to a virtual desktop, specific applications, printing, and file transfers. In order to connect, you must be either using a computer directly connected to OSU’s network, or you must use the “Cisco AnyConnect VPN Client”. Using the Cisco VPN Client, you will be able to connect to OSU resources through OSU’s firewalls. This may be downloaded through OSU’s Site Licensed Software page at http://ososls.osu.edu. The “Cisco AnyConnect VPN Client 2.4” is available for Windows, Macintosh, or Unix.

Windows installation instructions: Select the Cisco VPN Client, download and choose run, and then select run again if you get a security warning. Unzip the installation software to a location on your hard disk and then run it to install the Cisco AnyConnect VPN Client:

When this is complete, go to Start/Programs/Cisco/Cisco AnyConnect VPN Client to run the VPN client. Enter the VPN server (vpn.service.ohio-state.edu) in the select box:

And press the Select button. Then select OSU net (instead Enterprise-LAN) and enter your OSU name n and password.

You must make sure the CiscoVPN Client is running EVERY TIME before you can connect to the Hitchcock Remote Access Computer resources. If you are not using the VPN Client, you will not be able to connect!!